

**FISCAL YEAR 2005, QUARTER ENDING 6/30/05**

***CASES RECEIVED\****

|                            | Prior Year  |             |           | Fiscal             |                    |            | Prior              |                    |            |
|----------------------------|-------------|-------------|-----------|--------------------|--------------------|------------|--------------------|--------------------|------------|
|                            | Quarter     | Quarter     | Percent   | Year to            | Prior Fiscal       | Percent    | Biennial           | Biennial to        | Percent    |
|                            | Ending      | Ending      | Change    | Date               | Year to Date       | Change     |                    | Date               | Change     |
| <b>Board</b>               | 6/30/05     | 6/30/04     |           | 7/1/04-<br>6/30/05 | 7/1/03-<br>6/30/04 |            | 7/1/04-<br>6/30/05 | 7/1/02-<br>6/30/03 |            |
| Audiology/Speech Pathology | 0           | 1           | -100%     | 10                 | 2                  | 400%       | 10                 | 4                  | 150%       |
| Counseling                 | 14          | 6           | 133%      | 50                 | 29                 | 72%        | 50                 | 47                 | 6%         |
| Dentistry                  | 98          | 78          | 26%       | 426                | 353                | 21%        | 426                | 375                | 14%        |
| Funeral Directing          | 23          | 20          | 15%       | 88                 | 92                 | -4%        | 88                 | 76                 | 16%        |
| Medicine                   | 462         | 404         | 14%       | 2118               | 2534               | -16%       | 2118               | 1393               | 52%        |
| Nurse Aide                 | 127         | 166         | -23%      | 626                | 641                | -2%        | 626                | 601                | 4%         |
| Nursing                    | 244         | 269         | -9%       | 992                | 957                | 4%         | 992                | 654                | 52%        |
| Nursing Home Administrator | 4           | 3           | 33%       | 47                 | 20                 | 135%       | 47                 | 42                 | 12%        |
| Optometry                  | 10          | 16          | -38%      | 53                 | 53                 | 0%         | 53                 | 37                 | 43%        |
| Pharmacy                   | 103         | 78          | 32%       | 350                | 369                | -5%        | 350                | 268                | 31%        |
| Physical Therapy           | 7           | 4           | 75%       | 73                 | 21                 | 248%       | 73                 | 26                 | 181%       |
| Psychology                 | 10          | 14          | -29%      | 66                 | 59                 | 12%        | 66                 | 55                 | 20%        |
| Social Work                | 12          | 11          | 9%        | 79                 | 62                 | 27%        | 79                 | 45                 | 76%        |
| Veterinary Medicine        | 41          | 38          | 8%        | 147                | 148                | -1%        | 147                | 149                | -1%        |
| <b>DEPARTMENT TOTAL</b>    | <b>1155</b> | <b>1108</b> | <b>4%</b> | <b>5125</b>        | <b>5340</b>        | <b>-4%</b> | <b>5125</b>        | <b>3772</b>        | <b>36%</b> |

*\*The "Cases Received" table show the number of complaints and reports received which may represent misconduct. When comparing time periods, a positive change represents an increase in workload.*

**FISCAL YEAR 2005, QUARTER ENDING 6/30/05**

***CASES OPEN\****

|                            | Quarter<br>Ending | Prior Yr<br>Quarter<br>Ending | Percent<br>Change | Fiscal<br>Year to<br>Date<br>7/1/04-<br>6/30/05 | Prior<br>Fiscal<br>Year to<br>Date<br>7/1/03-<br>6/30/04 | Percent<br>Change | Biennial to<br>Date<br>7/1/04-<br>6/30/05 | Prior<br>Biennial to<br>Date<br>7/1/02-<br>6/30/03 | Percent<br>Change |
|----------------------------|-------------------|-------------------------------|-------------------|---|--|-------------------|---|--|-------------------|
| <b>Board</b>               | 6/30/05           | 6/30/04                       |                   |   |  |                   |   |  |                   |
| Audiology/Speech Pathology | 6                 | 5                             | 20%               | 6   | 6  | 0%                | 6   | 6  | 0%                |
| Counseling                 | 25                | 21                            | 19%               | 25  | 21   | 19%               | 25  | 23   | 9%                |
| Dentistry                  | 534               | 376                           | 42%               | 544   | 310  | 75%               | 544                                       | 307  | 77%               |
| Funeral Directing          | 82                | 65                            | 26%               | 80  | 65   | 23%               | 80  | 67   | 19%               |
| Medicine                   | 2162              | 1882                          | 15%               | 2165  | 1232   | 76%               | 2165                                      | 1226   | 77%               |
| Nurse Aide                 | 424               | 396                           | 7%                | 427   | 482  | -11%              | 427                                       | 477  | -10%              |
| Nursing                    | 817               | 686                           | 19%               | 822   | 500  | 64%               | 822                                       | 514  | 60%               |
| Nursing Home Administrator | 32                | 27                            | 19%               | 32  | 32   | 0%                | 32  | 33   | -3%               |
| Optometry                  | 55                | 34                            | 62%               | 57  | 30   | 90%               | 57  | 31   | 84%               |
| Pharmacy                   | 294               | 206                           | 43%               | 281   | 152  | 85%               | 281                                       | 163  | 72%               |
| Physical Therapy           | 36                | 22                            | 64%               | 37  | 28   | 32%               | 37  | 28   | 32%               |
| Psychology                 | 27                | 29                            | -7%               | 29  | 17   | 71%               | 29  | 18   | 61%               |
| Social Work                | 35                | 36                            | -3%               | 36  | 30   | 20%               | 36  | 30   | 20%               |
| Veterinary Medicine        | 134               | 110                           | 22%               | 137   | 91   | 51%               | 137                                       | 92   | 49%               |
| <b>Department Total</b>    | <b>4663</b>       | <b>3895</b>                   | <b>20%</b>        | <b>4678</b>                                     | <b>2996</b>  | <b>56%</b>        | <b>4678</b>                               | <b>3015</b>  | <b>55%</b>        |

*\*The "Cases Open" table show the number of cases that remain open at the end of each indicated time period. When comparing time periods, a positive change represents an increase in workload.*

**FISCAL YEAR 2005, QUARTER ENDING 6/30/05**

***CASES CLOSED\****

|                            | Quarter<br>Ending | Prior Yr<br>Quarter<br>Ending | Percent<br>Change | Fiscal<br>Year to<br>Date | Prior<br>Fiscal<br>Year to<br>Date | Percent<br>Change | Biennial to<br>Date | Prior<br>Biennial to<br>Date | Percent<br>Change |
|----------------------------|-------------------|-------------------------------|-------------------|---------------------------|------------------------------------|-------------------|---------------------|------------------------------|-------------------|
| <b>Board</b>               | 6/30/05           | 6/30/04                       |                   | 7/1/04-<br>6/30/05        | 7/1/03-<br>6/30/04                 |                   | 7/1/04-<br>6/30/05  | 7/1/02-<br>6/30/03           |                   |
| Audiology/Speech Pathology | 3                 | 0                             |                   | 8                         | 3                                  | 167%              | 8                   | 5                            | 60%               |
| Counseling                 | 16                | 10                            | 60%               | 45                        | 29                                 | 55%               | 45                  | 49                           | -8%               |
| Dentistry                  | 71                | 71                            | 0%                | 253                       | 281                                | -10%              | 253                 | 350                          | -28%              |
| Funeral Directing          | 17                | 23                            | -26%              | 63                        | 91                                 | -31%              | 63                  | 80                           | -21%              |
| Medicine                   | 551               | 463                           | 19%               | 1813                      | 1874                               | -3%               | 1813                | 1486                         | 22%               |
| Nurse Aide                 | 147               | 230                           | -36%              | 587                       | 719                                | -18%              | 587                 | 589                          | 0%                |
| Nursing                    | 263               | 236                           | 11%               | 841                       | 783                                | 7%                | 841                 | 685                          | 23%               |
| Nursing Home Administrator | 9                 | 10                            | -10%              | 42                        | 26                                 | 62%               | 42                  | 28                           | 50%               |
| Optometry                  | 3                 | 19                            | -84%              | 28                        | 46                                 | -39%              | 28                  | 50                           | -44%              |
| Pharmacy                   | 71                | 109                           | -35%              | 272                       | 321                                | -15%              | 272                 | 283                          | -4%               |
| Physical Therapy           | 37                | 9                             | 311%              | 59                        | 27                                 | 119%              | 59                  | 17                           | 247%              |
| Psychology                 | 17                | 24                            | -29%              | 63                        | 49                                 | 29%               | 63                  | 56                           | 13%               |
| Social Work                | 24                | 14                            | 71%               | 76                        | 54                                 | 41%               | 76                  | 32                           | 138%              |
| Veterinary Medicine        | 33                | 40                            | -18%              | 118                       | 127                                | -7%               | 118                 | 134                          | -12%              |
| <b>Department Total</b>    | 1262              | 1258                          | 0%                | 4268                      | 4430                               | -4%               | 4268                | 3844                         | 11%               |

*\*The "Cases Closed" table show the number of cases that have been resolved and closed within the indicated time period. When comparing time periods, a positive change means more cases were closed within the same amount of time.*